

Reseller sales guide

WorkForce Pro
WF-C5890DWF & WF-C5390DW



Index

- 3 Epson to become carbon negative
- 4 Why choose Epson inkjet?
- 5 Introducing the range
- 6 Key features
- 8 Options / Where does it sit in the WorkForce Pro series?
- 9 Business printing solutions
- 12 Multi-sector capability
- 14 Summary
- 15 Specifications

By 2050, Epson to become carbon negative

We aim to become carbon negative, moving to greenhouse gas (GHG)-free manufacturing.



Reduced GHG emissions

Between FY17 and FY22 we have reduced our natural gas consumption and emissions in our European offices by 51%.



Reduction in cardboard waste

We have reduced the amount of cardboard we send for recycling by 16 tonnes by investing in technology to shred cardboard for use as packaging filler for shipping new products.



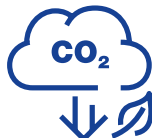
Pallet optimisation to reduce emissions

We have increased our container utilisation by 9% in the FY2022, by increasing the m³ shipped on all outbound pallets.



100% renewable electricity

We have met our target in our European sites to meet electricity needs from 100% renewable energy sources.



Reducing car fleet emissions

As part of our efforts to reduce our emissions, we are upgrading our vehicle fleet to hybrid, electric and lower emission ratio vehicles as our leasing contracts expire.



EcoVadis Gold

Epson has been awarded a Gold rating for overall sustainability by EcoVadis. Seiko Epson Corporation (Group) is in the top 1% of companies rated by EcoVadis in the manufacture of computers and peripheral equipment industry.

Why choose Epson inkjet?



Epson inkjet printers use Heat-Free printing technology¹ to deliver advanced customer benefits over laser.



Save time with ready-to-go printing

No heat also means no warm-up time when the printer is switched on or woken from sleep. It starts printing immediately.



Reduced power consumption saves energy

Heat-Free printing technology lowers the need for power because it doesn't use heat to warm up.



Fewer parts to replace

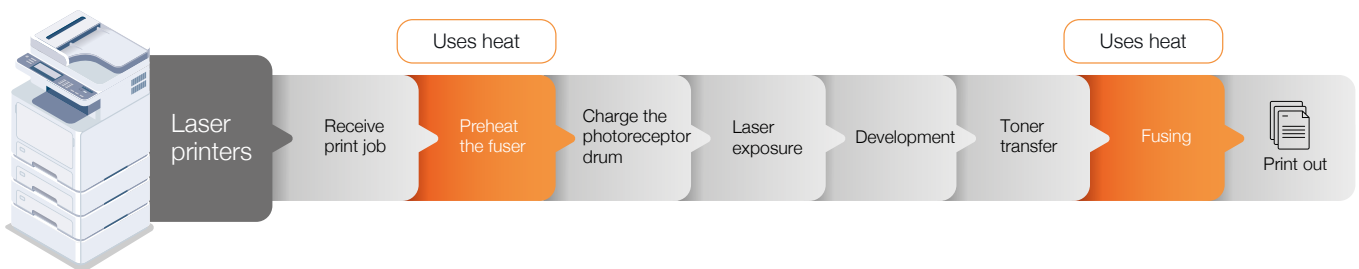
Laser printers have drums, transfer belts and fuses that can require periodic replacement. Inkjet printers feature none of these parts, avoiding the need for their replacement.



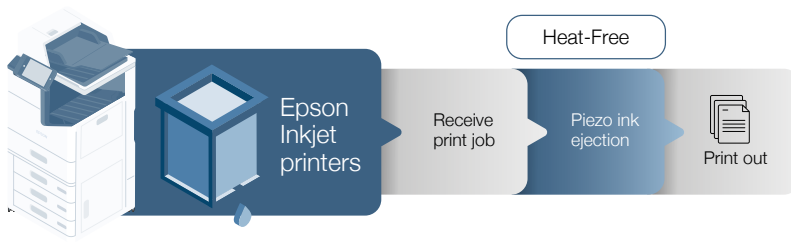
Less intervention

The Heat-Free structure of Epson inkjet printers means that there aren't as many parts that can wear out, which means less maintenance intervention.

Laser printing process



Inkjet printing process



Introducing the range

Our small workgroup A4 business printers are ideal for every business environment, delivering a fast First Page Out Time, high-quality output, low power consumption and secure workflow integration.

What's improved?

- An enhanced suite of software solutions to support your business
- Enhanced productivity
 - 25ppm print speed
 - Up to three paper cassettes that allow up to 1,830 sheets
- Reliable
 - Handling higher print volume
 - Duty cycle of up to 300K
- Low power consumption



WF-C5890DWF
Multifunction 4-in-1



WF-C5390DW
Single function

Key features



High ink yield

Print up to 10,000 pages in mono and 5,000 pages in colour without changing the inks². Less user intervention means increased productivity.



Fast print speed

Fast first page out time of 5.3 seconds in colour / 4.8 seconds in mono from ready. With ISO print speeds of 25 ppm, increase productivity.



Fast scan speed

The WF-C5890DWF features a fast and reliable scanner at 24ipm.



Intuitive interface

Speed up your office workflow with the easy-to-use and intuitive 10.9cm touchscreen interface on the WF-C5890DWF, and 6.1cm colour LCD on the WF-C5390DW.



Large paper capacity

High paper capacity of up to 250 sheets (standard), with the option to add cassettes that allow up to 1,830 sheets.



Mobile printing

Wireless connectivity also supports printing from mobile devices.



Versatile media

Print on a wide range of media, including recycled paper, glossy media, envelopes and labels.



Heat-Free printing technology¹

Powered by Epson Heat-Free printing technology, the printers consume far less power than laser equivalents.

Dimensions



WF-C5890DWF
Multifunction 4-in-1



WF-C5390DW
Single function

Options



Up to 3 additional 500-sheet paper cassettes



Small cabinet

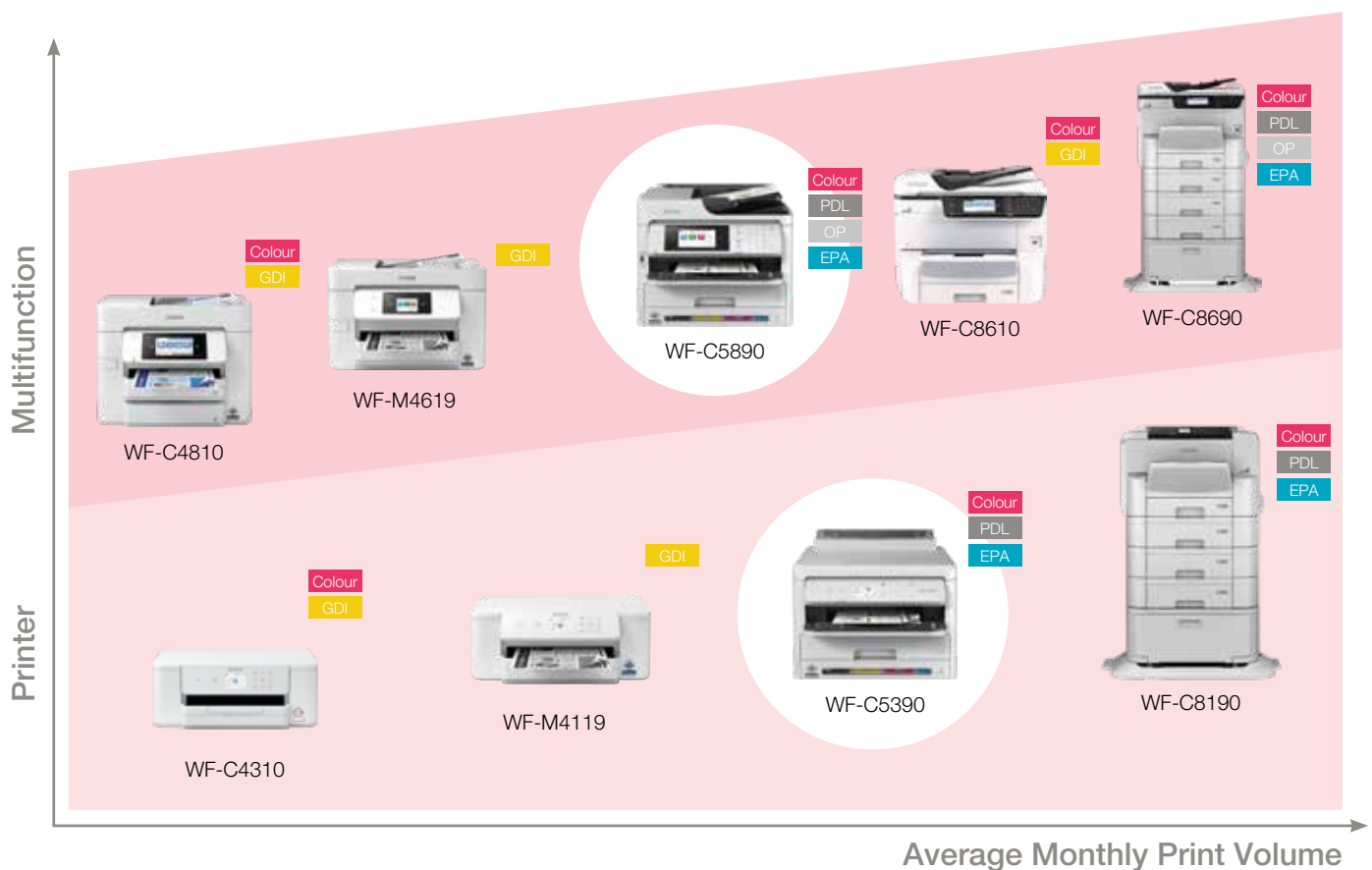


Medium cabinet



Large cabinet

Where does it sit in the WorkForce Pro series?



Business printing solutions

Discover how Epson and its partner solutions take advantage of our printers to meet the needs of businesses from SMBs to large enterprises, and can be adapted to suit vertical market needs.

Fleet management



Epson Device Admin (EDA)

Control, analyse and manage your printer fleet centrally from one intuitive interface, designed to increase productivity, reduce costs and ensure maximum security.

Remote Service and Support



Epson Remote Services (ERS)

Epson's cloud-based device monitoring and management system helps your service provider to perform accurate remote diagnosis without compromising on the security. Arm service technicians with the information they need to achieve higher first fix rates and increase your device uptime.



ERS Embedded Agent

Benefit from the added value of ERS in combination with the embedded agent for a seamless setup and use.

Epson Smart Panel



Epson Smart Panel

Innovative app to easily manage select Epson® printers and scanners.

Workflow and security



Epson Print Admin (EPA)

Boost productivity and monitor print usage via a server-based solution that creates a secure printing, scanning and copying environment through user-authentication.



Document Capture Pro (DCP)

Scan, save and share information easily. Advanced features for naming, separating and routing documents makes scanning simple and logical.

Mobile and Cloud printing/scanning



Epson Connect

Turn your tablet or smartphone into a powerful office assistant. Epson's mobile and cloud printing services allow you to print and scan from your smartphone and tablet - in the office and on the go.



Epson iPrint

Print to an Epson printer from practically anywhere and any time using your smartphone or tablet PC - Epson iPrint makes it really easy. Just download and install this great free app and you're ready to print web pages, Microsoft Office documents, photos and PDFs, as well as scan and copy.



Epson Email Print

Print from any device such as phone, tablet or laptop, anywhere in the world, by simply sending an email across the internet to the printer.



Epson Scan to Cloud

Scan documents directly to email addresses or cloud storage accounts (SharePoint Online, OneDrive for Business, Google Drive, Dropbox, Box and Evernote).



Epson Remote Print

Advanced printing from anywhere using your computer.

Third party integration



Epson Open Platform (EOP)

Gain complete control of your printing operations via a web-based application that enables you to adapt your printer to meet specific and changing business requirements with solutions that help you better manage your printing.

For more about Epson and third-party solutions please visit www.epson.eu/bis

Solutions available on this range

Model Name	WorkForce Pro	
	WF-C5390DW	WF-C5890DWF
Epson Device Admin	•	•
Epson Remote Services	•	•
Epson Remote Services Embedded Agent	•	•
Epson Print Admin	•	•
Open Platform	–	•
Document Capture Pro	–	•
Epson Connect ³	•	•
Epson iPrint Mobile App	•	•
Epson Smart Panel	•	•
Apple AirPrint ⁴	•	•
PCL	PCL 6	PCL 6
Postscript	Postscript 3	Postscript 3

Multi-sector capability

For customers in a wide range of industries and sectors, Epson WorkForce Pro devices deliver an equally wide range of benefits.



Public Administration

Support business transformation through productivity and flexibility with high-volume document printing.

Less need for user intervention, thanks to easy supplies management, minimum upkeep and reduced waste.

Allow employees to work in a smarter way: they can print documents from mobile devices, so remote staff can highlight and refer to information at speed.

Aimed at businesses that want large workgroup or departmental printing because Epson WorkForce Pro printers match their current requirements for productivity and workflow.

Education

Quickly and easily print high volumes – such as printing reports, newsletters or worksheets for students.

WorkForce Pro printers use less energy and help to meet green targets.

Easy supplies management, minimum upkeep and less waste.

Compatible with a range of print management solutions, and third party ISV solutions are compatible with Epson Open Platform devices.



Healthcare

Our efficient technology quietly works away to meet your needs on demand, with minimal user intervention and fuss.

Comfortably fit into demanding care environments – no fan noise with our clean, Heat-Free printing technology.

Ensure easy supply management, minimum upkeep and less waste.

Staff can easily print administrative documents, reports or medical records at their nearest printer, thanks to smart device mobile printing and scanning.

Compatible with a range of print management solutions.



Retail

Staff can spend less time on administration and more time having customer conversations thanks to long-lasting consumables, low-intervention printing, and solutions that are easy to integrate, maintain and use.

Help to provide a better working environment using cleaner, quieter technologies that are proven to be reliable.

Quickly print administrative documents, contracts, bills or receipts.

Summary



WF-C5890DWF
Multifunction 4-in-1



WF-C5390DW
Single function



Heat-Free printing technology¹

Reduced power consumption saves electricity.



Durable printhead

With its incredible ability to scale while delivering unbeatable image quality, speed and precision, PrecisionCore technology represents a fundamental change in the way we approach printing solutions.



Reliable with less need for intervention

Laser printers have drums, transfer belts and fuses that can require periodic replacement.

Inkjet printers feature none of these parts, avoiding the need for their replacement.



No warm up time

Lower the need for power and start printing immediately as these Epson printers do not use heat in the ink ejection process.



Low maintenance

There aren't as many parts that can wear out, which means less intervention.



Suite of software solutions to suit your business

A range of software and tools provide secure print options, and help manage devices remotely.



Committed to being carbon negative

By 2050, Epson aims to become carbon negative, moving to greenhouse gas (GHG)-free manufacturing.

	WorkForce Pro A4 colour printers	
Model	WF-C5890DWF	WF-C5390DW
Functions	A4 multifunction 4-in-1	A4 single function
First page out print	5.3 Sec Colour / 4.8 Sec Mono	5.3 Sec Colour / 4.8 Sec Mono
Print speed (ISO)	25 ppm Mono / Colour	25 ppm Mono / Colour
Print resolution	Up to 4800 × 1200 dpi	Up to 4800 × 1200 dpi
PCL & PostScript compatible	Yes	Yes
Print from USB	Yes (PDF / TIFF / JPEG)	Yes (PDF / TIFF / JPEG)
Scan speed (ISO)	24 ipm Mono / Colour	–
Scan resolution (Maximum)	1200 × 2400 dpi	–
Scan functions	Scan to cloud, email, PC,FTP, network folder, Microsoft Sharepoint, USB memory, Document Capture Pro	–
Zoom ratio	25 – 400%, auto fit function	–
Copy resolution	Up to 600 × 1200 dpi	–
Fax transmission speed	Up to 33.6 Kbps	–
Fax memory	6 MB / 550 pages	–
Mobile and cloud printing	Apple Airprint, Epson iPrint, Epson Smart Panel	Apple Airprint, Epson iPrint, Epson Smart Panel
Interfaces	Wired Network (10BaseT / 100Base-TX / 1000Base-T),Wireless Network, USB (USB 3.0), Wi-Fi Direct	Wired Network (10BaseT / 100Base-TX / 1000Base-T), Wireless Network, USB (USB 3.0), Wi-Fi Direct
Plain paper size	A4, A5, A6, C4 (Envelope), DL (Envelope), Letter, Postcard, User defined, Legal 64 × 125 mm ~ 216 × 6,000 mm	A4, A5, A6, C4 (Envelope), DL (Envelope), Letter, Postcard, User defined, Legal 64 × 125 mm ~ 216 × 6,000 mm
Paper capacity	Standard: 335-sheets (80-sheet Rear ASF + 250-sheet Front); Optional: 3 x 500-sheet paper tray Max: 1,830 sheets	Standard: 335-sheets (80-sheet Rear ASF + 250-sheet Front);Optional: 3 x 500-sheet paper tray Max: 1,830 sheets
LCD display	10.9 cm Colour Touch-screen	6.1 cm Colour LCD screen
Power consumption Operating / Ready / Sleep / Power Off	27 Watt (standalone copying, ISO/IEC 24712 pattern), 1.2 Watt (Sleep mode), 11.7 Watt (Ready), 0.2 Watt (Power off), TEC 0.18 kWh/week	1.1 Watt (Sleep mode), 25 Watt (Printing), 9.8 Watt (Ready), 0.2 Watt (Power off), TEC 0.17 kWh/week
Dimensions (W × D × H)	425 × 535 × 357 mm	425 × 535 × 357 mm
Weight	18.7 kg	15.3 kg
Business imaging solutions	Epson Print Admin, Epson Device Admin, Document Capture Pro, Document Capture Pro Server, Epson Remote Services, Epson Open Platform	Epson Print Admin, Epson Device Admin, Epson Remote Services

For further information please contact your local Epson office or visit www.epson-europe.com

Algeria (+2213) 770 938 617 **Austria** 01 253 49 78 333 **Belgium** +32 (0)2 792 04 47 **Czech** 800/142 052
Denmark 44 50 85 85 **East Africa** (+254) 734 354 075 **Finland** 0201 552 091 **France** 09 74 75 04 04 (Cost of local call, operator charges may apply) **Germany** +49 (0) 2159/92 79 500 **Greece** (0030) 211 198 62 12 **Hungary** 06800 147 83
Ireland 01 436 7742 **Israel** (+972)-3-5751833 **Italy** 02-660321 10 (0,12 €/min) **Luxembourg** +352 27860692
Middle East +9714 2677638 **Morocco** (+212) 661 31 11 18 **Netherlands** +31 (0)20 708 5099 **Norway** +47 67 11 37 00
Poland 0-0-800 4911299 (0,16 zł/min) **Portugal** 707 222 111 **Romania** 0040 214025024 **Russia** (095) 777-03-55
Slovakia 0850 111 429 **Southern Africa** (+2711) 465-9621 **Spain** 93 582 15 00 **Sweden** 0771-400135 (Mobilsamtal – 0,99 kr/min, Lokala samtal – 0,30 kr/min, Utlandssamtal – 0,89 kr/min) **Switzerland** 022 592 7923 **Tunisia** (+216) 9833 3571
Turkey (0212) 3360303 **United Kingdom** 0871 42 37766 (+10p per minute plus network extras)
West Africa (+234)8020727843

Trademarks and registered trademarks are the property of Seiko Epson Corporation or their respective owners.

Product information is subject to change without prior notice.

¹For more information, please see www.epson.com/heat-free.

²Approximate page yield. Actual yield will vary depending on images printed and usage conditions.

³Mobile printing and scanning solutions require a wireless and/or an internet connection to the printer. For a list of Epson Connect enabled printers, compatible devices, apps and ways to connect, visit www.epson.eu/connect.

⁴AirPrint enables instant wireless printing from iPhone, iPad, iPod touch, and Mac without the need to install drivers or download software.

Apple, iPhone, iPad, iPad Air, iPad mini, iPod touch, Mac and OS X are trademarks of Apple Inc., registered in the U.S and other countries. AirPrint is a trademark of Apple Inc. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license. Wi-Fi and Wi-Fi Direct are registered trademarks of Wi-Fi Alliance®.

Please recycle responsibly



EPSON®